

Adding Service Areas on the Nile Portal

Set up a Service Area

Overview

Service areas are locations where you need Nile connectivity-as-a-service.

- Please make sure you have the exact address of the location where you want the Nile Service. Nile Service Block elements will be shipped to the address you input in the service area section.

Set up a Service Area

- Login to the Nile Portal and click on the “Settings” tab from the left side navigation pane. Click on Service Areas.
- Navigate to Service Areas and click on the ‘+’ sign to start adding a **site**.
- **Name:** This is where you will define the site location where you need the Nile service.
- **Find my address:** This is where Nile will ship its network elements. It is important to input the exact address here for shipping.
- Click on the newly created service area and start adding all the buildings under that service area. Please input information for each of the buildings where you need the Nile service and save it.

Please note: Sometimes all the buildings won't have a different address so **you can simply drop the pin on the map for reference.**

- Click on the newly defined building and start adding all the floors in that building.
- Please attach the floor plans to each of the floors.

Optional: Once the floor plan has been added, you can also define Wi-Fi zones on the floors if applicable. Wi-Fi zones are custom SSID zones used to service a particular set of clients. For example, you can draw a zone around the cafe if you want a specific wireless service (SSID) in that area.